



What Is The DD Ombuds?

Who we are:

The Office of the Developmental Disabilities Ombuds (DD Ombuds) is a private, independent office focused on improving the lives of persons with developmental disabilities in Washington State. Our team is comprised of staff experienced in serving the needs of people with developmental disabilities. We have offices in Seattle and Spokane and Olympia.

Who we serve:

- Persons with developmental disabilities who receive developmental disabilities services from Washington State

What we do:

The DD Ombuds promotes the well-being of people receiving developmental disabilities services through resident-directed, person-centered support and complaint resolution at the lowest level possible. A complaint is any expression of dissatisfaction or concern brought to or initiated by the DD Ombuds for investigation or action regarding services for an individual with a developmental disability in Washington State.

Who can share a concern:

- Persons with developmental disabilities who receive developmental disabilities services from Washington State
- Legal representatives and guardians, relatives, friends, and advocates of persons receiving developmental disabilities services
- Providers of developmental disabilities services
- Anyone with a specific concern about the provision of developmental disabilities services to a particular individual or group

Other activities of the DD Ombuds:

- Provide information
- Investigate complaints
- Monitor procedures
- Review facilities
- Conduct investigations
- Recommend changes
- Write reports

DD Ombuds online complaint form coming soon!

Currently, the DD Ombuds is taking on-site complaints only during monitoring visits.

Visit our website www.DDOmbuds.org. Call 833.727.8900